

Emergency Rental Assistance Program

EPPI 2.0



Funding is currently available for City of Rochester/Monroe County households with an emergency need for assistance with rental arrears related to the Covid-19 pandemic. Households must complete an application with an agency administering the program, be interviewed, and provide required documentation based on their individual situation. Landlords may also apply on behalf of their tenant (with the tenant’s consent).

Do you qualify for emergency rental assistance?

- ✓ Do you owe back rent since March 2020?
- ✓ Are you in receipt of Unemployment Insurance?
- ✓ Have you experienced a loss of income or increase in expenses related to the Covid-19 pandemic?
- ✓ Is your monthly gross (before taxes) household income below 80% Area Median Income?

Gross Monthly Income Limits	
Household Size	At or Under 80% AMI
1	\$3,567
2	\$4,075
3	\$4,583
4	\$5,092
5	\$5,500
6	\$5,908
7	\$6,317
8	\$6,725

To start an application, call 211/Lifeline **by dialing 211 or 1-877-356-9211**.

Representatives are available 24 hours a day, 7 days a week.

If call wait times are long, you can use the call back feature to avoid waiting on the line. You’ll get a call back when your spot in line is reached.
The caller ID will show “1” when 211 calls back.

Applicants who have **received an eviction notice** from the court and/or have a scheduled court date will receive priority, **please let 211 know.**

If you are a **Landlord applying on behalf of your tenant**, please contact Providence Housing directly at www.providencehousing.org or email eppi.app@dor.org.

Needed documentation will include:

- ✓ Identification for primary applicant
- ✓ Social Security Number for each household member
- ✓ Verification of earned and unearned household income (such as: unemployment benefit statement, wage stubs, statement from employer, social security statement, child support print-out)
- ✓ Statement of rent owed broken down by month
- ✓ Attestation of Covid-related hardship
- ✓ W-9 form from landlord or property owner

Community Resources

Below is a list of community resources for housing and eviction concerns in Rochester and Monroe County.

If you are behind on your rent and facing possible eviction, do not delay!

Please call 211 to speak with an intake specialist at the 211/Lifeline Call Center.

Topic/Need	Organization	Contact Information	Who Can Access?
Apply for Funding for Overdue Rent due to COVID-19 hardship	Various Agencies	Apply by phone, dial: 2-1-1 to speak with an intake specialist. https://211lifeline.org/ Available 24 hours, 7 days a week. Phone lines may be less busy late in the evening or early morning.	<ul style="list-style-type: none"> Tenants financially impacted by COVID
Apply for Funding for Overdue Rent due to COVID-19 hardship	Providence Housing	www.providencehousing.org eppi.app@dor.org	<ul style="list-style-type: none"> All Landlords with tenants financially impacted by COVID
General Housing Questions and Advice	The Housing Council at PathStone	(585) 546-3700 Hotline open 9am to 1pm, Mon-Fri www.thehousingcouncil.org	<ul style="list-style-type: none"> All Tenants All Landlords All Homeowners
Free Legal Services, Eviction Court Support	Tenant Defense Project	(585) 504-6195 Hotline open 9am to 5pm, Mon-Fri www.TenantDefense.org	<ul style="list-style-type: none"> All Tenants
Free Financial Counseling	Rochester Financial Empowerment Center	(585) 252-7110 https://www.rochesterfec.org/	<ul style="list-style-type: none"> All Tenants All Landlords All Homeowners
Apply for Public Assistance, Future Rent/Food Support	Monroe County Department of Human Services	(585) 753-6960 Program Information: https://www.monroecounty.gov/hs-assistance Application Materials: https://otda.ny.gov/programs/applications/	<ul style="list-style-type: none"> Low income households